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S3	239	MARKETING (W) REPORT? AND (BILLINGS OR ACCOUNTS (W) RECEIVABLE)
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- ☐ 2. CRM, ERM, one-to-one-decoding relationship management theory and technology; *Jackie Kandell*; **Trusts & Estates**, Atlanta; Apr 2000; Vol. 139, Iss. 4; pg. 49, 5 pgs
- ☐ 3. GoldMine Software: Financial network investment corp. automates client relationships; *Anonymous*; **Intelligent Enterprise**, San Mateo; Mar 20, 2000; pg. S9, 1 pgs
- ☐ 4. Help for the salesperson; *Douglas Gantenbein*; **Home Office Computing**, Boulder; Jan 2000; Vol. 18, Iss. 1; pg. T2, 4 pgs
- ☐ 5. Q&A: Matthew Douglass; *Catherine Greenman*; **Home Office Computing**, Boulder; Jan 2000; Vol. 18, Iss. 1; pg. T6, 2 pgs
- ☐ 6. UPDATE.COM: Update marketing reinforces web-based product strategy with name change; **M2 Presswire**, Coventry; Dec 15, 1999; pg. 1
- ☐ 7. Why Web sites suck; *Sarah Fister*; **Training**, Minneapolis; Nov 1999; Vol. 36, Iss. 11; pg. 40, 6 pgs
- ☐ 8. ORACLE: Oracle issues the integrated, Internet CRM applications challenge; **M2 Presswire**, Coventry; Oct 29, 1999; pg. 1
- ☐ 9. Know thy customer; *Claudia Graziano*; **InformationWeek**, Manhasset; Sep 6, 1999, Iss. 751; pg. 57, 4 pgs
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